



Why Golden Apples?

Here at Golden Apples, we are committed to providing a friendly, secure, and nurturing environment where every child can thrive and achieve the best possible outcomes. Our nursery family is built around happy, confident children who enjoy a wide range of learning experiences. We encourage curiosity, imagination, enthusiasm, and a love of exploring and discovering new things.

Golden Apples is open 51 weeks of the year (excluding bank holidays), Monday to Friday, 7.30am–6.00pm.

We offer funded places on a Stretched and Term Time basis for children who are eligible for government funding between the hours of 8.00am-6.00pm. A **£55.00** deposit is required upon enrolment to secure a funded place at the nursery. The deposit is refunded once your child has started with us. Please note that if four weeks notice is not provided to end your placement, the deposit will be retained.

If you choose to take any additional paid hours on top of your funded entitlement, a non-refundable **£55.00** administration fee will apply.

To check whether you are entitled to any government contribution towards your childcare, please visit **beststartinlife.gov.uk**. If you are eligible, please speak to a member of the nursery team to request our funding pack. Once this is returned, we can complete the eligibility checks and apply your funded hours accordingly. We also accept payments via childcare vouchers and Tax-Free Childcare.

Halesworth	Hourly Rate	Hourly Rate (Regular booking patterns) 1-10 hours	Hourly Rate (Regular booking Patterns) 10+	Hourly Rate (ADHOC)
0-2y		£10.80	£9.60	£12.00
2-5y		£9.00	£8.00	£12.00
Holiday Club 5-14y	£10.00			

Please speak to us if you receive funding for your child and/or wish to request any ADHOC bookings

Breakfast £2.10 , Snacks £1.00, Lunch £5.00 and Tea £3.00 (5+ Private hours per day will include all food)



Additional Information

- A non-refundable administration fee of **£55.00** is required when enrolling your child into our Golden Apples family. This fee covers all administration costs and supports the delivery costs of two to three settling visits and a meeting in with the manager to discuss your child's needs, interests and routines. This fee applies only to families purchasing privately paid hours, if you are accessing funded hours only, please refer to the deposit information on the previous page.
- We have a minimum booking requirement of **two sessions per week**, to ensure consistency and to support a smooth settling-in experience for your child.
- If you need to change or cancel any booked holiday dates, please give us at least two weeks' notice. This helps us plan our staffing safely and effectively. If you have let us know that your child will be on holiday and then arrive on that day, we may not be able to accommodate them, as we staff the nursery based on the information provided.
- If you arrive more than an hour later than your booked start time without prior agreement, we may not be able to accept your child, as this can be disruptive to the room routine and staffing.
- **A late collection fee of £11.00** will be charged for **every 5 minutes past your child's collection time**. Please ensure you notify the nursery in advance if you expect to be late, as we staff our nurseries carefully to maintain safe ratios.
- Nursery fees are invoiced around the 16th of each month for childcare for the month ahead. All fees must be paid by the 1st of the month. **For example, fees for January will be invoiced on 16th December and must be paid by 1st January. Late payment fees will apply if payment is not received by the due date.**
- A late payment fee of **£11.00 per day will be charged** in addition to your nursery fees for **all overdue invoices**.
- We offer a **10% sibling discount** for the eldest child only. This discount applies to full-paying fees charged at the hourly and cannot be used for additional services or combined with any other discounts.
- **Full payment is required if your child does not attend their regular sessions due to sickness, injury, appointments, holidays or unforeseen circumstances such as snow, loss of power or government/local restrictions.**
- **Please note that all our Golden Apples nurseries are Closed on UK Bank Holidays.**
- As our staff are paid for Bank Holidays and our running costs remain the same, our standard fees still apply on these days. This means we are unable to offer refunds or discounts for Bank Holidays. If your child is funded on a Bank Holiday, an alternative session will be offered where possible.
- Many of our parents appreciate this approach, as it reflects how most workplaces manage Bank Holiday pay. If you would like to discuss this further or have any concerns, your Golden Apples nursery manager will be happy to help

We look forward to welcoming you to our Golden Apples family
ONE family, across **TEN** locations, Nurturing great potential

01986 874569

Halesworth Day Nursery, School Lane,
Rectory Street, Halesworth IP19 8BW

June 2026